

## REGULATION OF Charme & relax® GIFT VOUCHER

### *Terms and Conditions*

- The Charme & relax® Gift Vouchers are Gift Boxes and Gift Cards realised, promoted and commercialised by Callegari Communication s.r.l., VAT Nr. 02747880348, with headquarters in Parma (PR) – 43124, Strada Langhirano, 264 – Loc. Fontanini, on behalf of Consorzio Italiano Promozione Alberghiera s.c.r.l., VAT Nr. 02325240345, with headquarters in Parma (PR) - 43100, Viale Solferino, n° 28, which holds its intellectual property.
- The present regulation is aimed to control the modalities of buying and selling and the use of the Charme & relax® Gift Vouchers between Callegari Communication s.r.l. and the Gift Vouchers' purchasers through the internet domains [www.charmerelax.com](http://www.charmerelax.com) and [www.charmerelax.it](http://www.charmerelax.it).
- The Charme & relax® Gift Vouchers are organised in six different types of products: "Voucher PREMIUM Charme & relax®", "Charme & relax® Card", "Charme & relax® Travel Cheque", "Charme & relax® Love", "Charme & relax® Wellness" and "Charme & relax® Gourmet" (from now on simply called "PRODUCTS"). "Voucher PREMIUM Charme & relax®", "Charme & relax® Travel Cheque" and "Charme & relax® Card" are official documents corresponding to a determined money value, explicitly specified on the document itself, which can only be spent in the Houses which are members of Consorzio Italiano Promozione Alberghiera s.c.r.l.. The amount value of the "Voucher PREMIUM Charme & relax®" can be € 100,00, € 250,00, € 500,00. The amount value of the "Charme & relax® Travel Cheque" can be € 100,00, € 200,00 or free with a minimum of € 100,00. The amount value of the "Charme & relax® Card" can be € 50,00, € 100,00, € 150,00. "Charme & relax® Love", "Charme & relax® Wellness" and "Charme & relax® Gourmet" are official documents, diversified in previously determined categories and values; each of these documents corresponds to a stay in specific Houses, which are members of Consorzio Italiano Promozione Alberghiera s.c.r.l. and feature specific and highly characterised Hotel services. Any other exceeding Hotel service will have to be paid separately. The Hotels where the "PRODUCTS" and characterised Hotel services can be spent are listed at the internet address <http://www.charmerelax.it/giftvoucher> and/or <http://www.charmerelax.it/giftcard> and/or <http://www.charmerelax.it/premium>.
- The purchasers commit themselves to purchase the PRODUCTS by completely filling in the specific Purchase Order form, which can be found online at the internet address <http://www.charmerelax.it/giftvoucher> and/or <http://www.charmerelax.it/giftcard> and/or <http://www.charmerelax.it/premium> or in the stores of big retailers.
- The buying and selling of the PRODUCTS is finalized by the purchaser by means of online acceptance – complete and explicit – of the present Regulation and of the Purchase Order, through the "point and click" system with the web form and the related payment of the due amount, within and not beyond twenty days from the date of acceptance, with the means of payment indicated on the online form. Callegari Communication s.r.l., after verifying the conformity of the Purchase Order and the receipt of the payment of the due amount, will send the purchased PRODUCTS to the address specified in the order. The PRODUCT "Voucher PREMIUM Charme & relax®" is sent via e-mail and consists of a PFD file. For the shipping of the PRODUCTS "Charme & relax® Card", "Charme & relax® Travel Cheque", "Charme & relax® Love", "Charme & relax® Wellness" e "Charme & relax® Gourmet" Callegari Communication s.r.l. avails itself of the Company GLS. The delivery times of the PRODUCTS can vary from 2 to 5 days for the national deliveries (Italy) and from 7 to 15 days for the international deliveries (Europe and rest of the world). The purchaser explicitly exempts Callegari Communication s.r.l. from any responsibility for possible delays of the delivery times of the PRODUCTS, which will have to be attributed only to the Company GLS. For each delivery, Callegari Communication s.r.l. will issue a commercial invoice, which will be sent by e-mail or ordinary mail.
- The PRODUCTS cannot be divided; any partial use does not give any right on the remaining amount.
- The PRODUCTS are nominal or at the bearer. The nominal PRODUCTS can be spent only by the indicated beneficiary.
- The PRODUCTS are valid for one year from the date of emission explicitly indicated on them. The PRODUCTS which are no longer valid cannot be spent and do not give right to any refund. The expiry date can be verified online at the internet address <http://www.charmerelax.it/giftvoucher> and/or <http://www.charmerelax.it/giftcard> and/or <http://www.charmerelax.it/premium> or by directly contacting Callegari Communication s.r.l. at the e-mail address [info@charmerelax.com](mailto:info@charmerelax.com).
- The PRODUCTS cannot be converted in money in any case, neither partially not totally.
- The bearer is the only responsible of the PRODUCTS in his/her possess. No complaints are possible towards Callegari Communication s.r.l. for theft or loss.
- In case of non conformity, alteration or falsification of the PRODUCTS, Callegari Communication s.r.l. will take legal proceedings at the competent Authorities for the safeguard of its rights towards the responsible subjects.
- The bearer assumes every juridical responsibility on the base of the D.Lgs 196/2003 and following amendments for what included in the web form at point 5.
- In case of arisen controversies regarding the terms and conditions above specified, the Law Court of Parma (Italy) will be the only exclusive competent.